



Communications Accounting Solutions

www.sddsystems.com

JAZZ Enterprise Communications Accounting

Software For The Provisioning And Accounting Of
On-Property Network and Telecommunications Services

Manage Telecommunications and Network Revenues and Costs From Within Your Commercial Property

JAZZ Enterprise provides owners and managers of hotel and commercial properties the financial and accounting control to effectively manage their property based telecommunications and network services revenues, costs and profits.

JAZZ Enterprise enables building owners, managers and service providers to account for their purchase of network bandwidth and to provision that bandwidth for resale and chargeback in the form of telephone services, voice over internet services, property broadband connectivity and other related services.

JAZZ Enterprise provides pricing, provisioning and charge-back methods tailored specifically to accommodate hotel, resort, extended-stay, vacation, guests and groups. It also accommodates group loyalty program members, convention center exhibitors, meeting and event participants, hospital patients, commercial tenants and employees in corporate locations.

JAZZ Enterprise integrates seamlessly with property management and financial systems to streamline your billing and accounting processes.



Making Communications Profitable

Jazz Enterprise

Accounting for
Convergent Network Access

- TELEPHONE
- VOICE OVER INTERNET
- BROADBAND INTERNET
- TECHNICAL SERVICES LABOR

For Use In Commercial Properties and Facilities

- HOTELS AND RESORTS
- CONVENTION, EVENT AND MEETING SPACES
- COMMERCIAL TENANT PROPERTIES
- HOSPITALS
- CORPORATE LOCATIONS
- CALL CENTERS
- VACATIONS AND EXTENDED STAY PROPERTIES

For The Resale and Chargeback of Guest and Visitor Network Activity

- GUESTS AND GROUPS
- VISITORS AND PARTICIPANTS
- TENANTS
- PATIENTS
- EMPLOYEES



JAZZ Enterprise Core Functions

Use One Business Solution to Manage Your Telecom Costs and Revenues

JAZZ Call Accounting For Switched Telephone Services

JAZZ Call Accounting provides for the resale and chargeback of switched circuit telephone services. With JAZZ, you can design customized bundling and pricing models which maximize property and group revenue and which compete for the carried telephone minutes of guests.

JAZZ Internet Telephony Accounting For Voice Over Internet Telephone Services

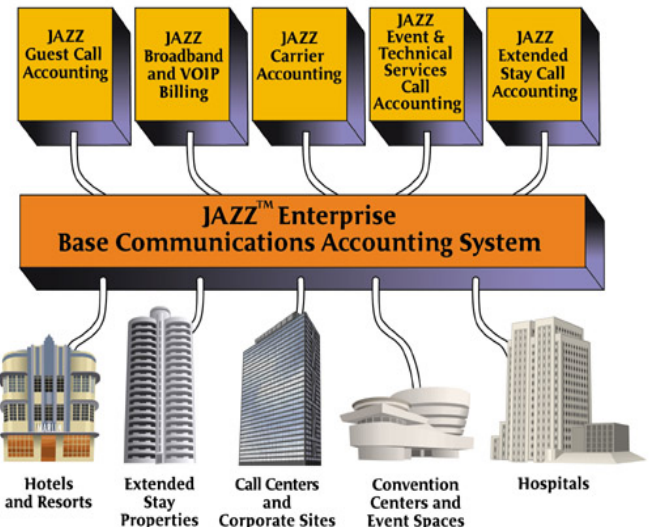
JAZZ Internet Telephony Accounting provides for the resale and charge back of premised based Internet telephony gateways and IP PBX's.

JAZZ Broadband Accounting For High Speed Internet Services

JAZZ Broadband Accounting provides for the reporting and billing of on-premise access to high speed internet connections. JAZZ provides customizable authentication, billing, and accounting methods specific to a property and to individual guests and groups.

JAZZ Extended Stay Call Accounting For Tenants and Multiple Dwelling Units

JAZZ Extended Stay Accounting provides managers of extended stay, time shares, and multiple dwelling units the ability to manage and bill back telecom and network service charges.



JAZZ Carrier Accounting For Managing Carrier Costs

JAZZ Carrier Accounting tracks telecommunications usage against carrier contracts to insure your compliance with minimum contract commitments. JAZZ also aligns your digital carrier invoices with your actual telecommunications activity to help you verify your telecom bills. With JAZZ Carrier Accounting, you can also monitor your trunk activity and report actual trunk utilization and overflow conditions.

JAZZ Event and Technical Services Accounting For Technical Services and Labor

JAZZ Event and Technical Services Accounting provides for the resale and chargeback of telephone, internet access, leased equipment, and technical services and labor to groups and individuals participating in events or meetings within your property. JAZZ enables you to bill back charges in real time with one consolidated bill and to also integrate charges with your property's financial, property management or sales and catering systems.

Manage From A Single, Real-Time Centralized Call Accounting System And Database (Across One or Many Properties and Property Types)

Operate Over Intranets and the Internet Using One Central Solution

JAZZ Enterprise collects, processes and posts telecom data over Intranets, LAN/WANs and the Internet. With JAZZ's centralized solution, you no longer need billing servers located on your property(s) or in close proximity to your network devices.

Manage From A Single, Centralized Data Warehouse

How long does it take you to consolidate data from across your property(s) and network services? Or do you even try? JAZZ Enterprise operates from a single scalable database capable of supporting accounting and billing activity across one or many properties and network services.

Immediate Secured Access to Information You Own and Directly Control

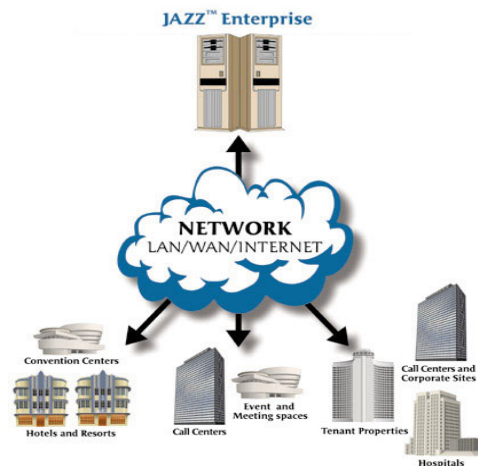
With JAZZ, you have immediate access to your property's data and network activity. Integrated security within JAZZ makes information and system functions available only to staff with appropriate security rights.

Manage in Real Time. From Anywhere

Is information most useful now or at month end? With JAZZ, you can run reports immediately for the entire enterprise or for a specific property. You can also deploy real time changes to pricing policy across multiple properties at one time.

High Functionality. Low Cost

Are small properties really consigned to cheap systems solutions? How about implementing high-capability systems delivered centrally and inexpensively? JAZZ Enterprise reflects the best practices of many of the leading hotel and commercial properties in the world. These best practices are available to everyone with JAZZ's ability to support multiple properties from a single system and centralized database and to post telecom charges to centralized or multiple on-site Property Management Systems.



Reduce Revenue Loss with Faster Detection and Response to Communication Problems

What if you could receive alarms at one central station advising you that you had not received a call record from your PBX or had not posted a call to your PMS in so many minutes? JAZZ provides centralized alarming capability (*which can be optionally integrated with your paging system*) to alert you of potential communications problems that could impact your revenue.

Integrates with PBX, PMS, and Financial Systems to Streamline Business Processes

- **Guest Check-In Authorization Code** enables guests to use phones anywhere on property and have charges billed back to their room folios.
- **Guest Centric Billing** enables properties to dynamically set telephone prices based on guest affiliation, such that guests and groups can be billed for telecom charges differently.
- **Restrict/UnRestrict Telephone Use** provides for the restriction of phone use or change in class of service through either the PBX or PMS upon check-in and check-out.
- **IP Guest Authentication** captures Internet usage from anywhere on property and bills back charges based on an assigned hotel billing plan.
- **TCP/IP PMS Posting** allows for posting of guest and group telecom charges over your network backbone via TCP/IP.



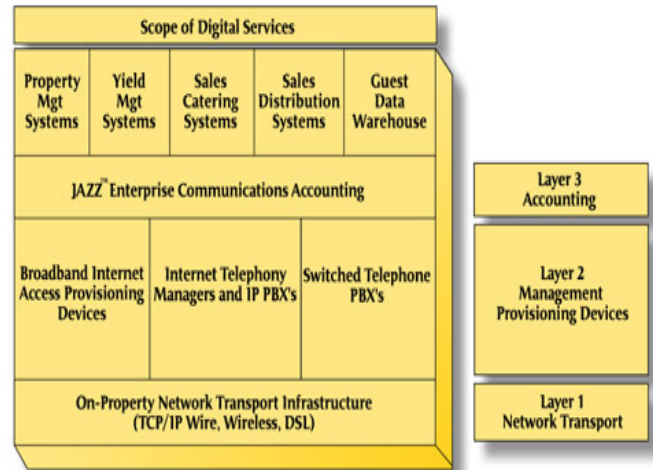
Bill Multiple Network Services From One Consolidated Accounting Solution

One or Many Network Services ... One Billing Solution

Why should your pricing and revenue policies change when you change network infrastructure devices, services and vendors! JAZZ creates a property or enterprise-wide billing platform from which to manage billing and accounting policy regardless of your network devices and vendor decisions. JAZZ provides owners, managers, and service providers the flexibility to build a network services architecture that separates billing and accounting from the devices doing network provisioning and management. By separating your business and accounting functions with a single communications accounting platform, you are able to offer flexible pricing, while presenting a single bill to your customer.

Implement One Network Revenue System ... One Billing Solution

Will you be managing a separate accounting or billing system for each digital network and telecom service you provide to your guests, tenants, visitors, employees, or patients? And will that system be duplicated on each and every one of your properties? How will you provide an integrated set of amenities with so many billing management points? In a converging world of voice and data services, how might you be able to offer innovative bundling and integrated pricing if each network service has its own billing method? JAZZ Enterprise converges voice and data authentication and billing from multiple vendor services onto a single communications accounting platform.



To learn more about horizontal vs vertical system architecture for properties, visit the white papers section on web site: <http://www.sddsyste.ms.com/whitepapers.html>

JAZZ Enterprise integrates with a wide selection of business applications, property management systems, network service provisioning devices and architectures to consolidate your telecom billing and provide flexible pricing.

SDD provides turnkey integration and customization services to accommodate a variety of network configurations.



Making Communications Profitable

About SDD:

SDD began developing telecommunications software for hospitality and commercial properties in 1989. Today, SDD communications accounting solutions manage the telecommunications costs, revenues, and profits of hundreds of thousands of guest rooms, offices and event spaces. SDD is committed to building technology that "Makes Communications Profitable" for Building Owners, Managers, and Service Providers. Learn more about SDD on our web site at <http://www.sddsystems.com>

About JAZZ:

The first versions of JAZZ Communications Accounting were released in 1996. JAZZ operates today in many of the largest and most prominent hospitality, tenant, and commercial properties and hotel brands in the world. JAZZ's design and ongoing enhancement reflects the best practices of SDD's many prominent customers; their support continues to distinguish JAZZ as the industry's leading communications accounting solution. Learn more about SDD's customers and how they have applied and benefited from SDD's products at <http://www.sddsystems.com/customers.html>

For More Information:

White Papers: <http://www.sddsystems.com/whitepapers.html>

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