



# NEWS RELEASE

## **KINSETH HOSPITALITY COMPANIES**

### **Courtyard by Marriott Ankeny, IA & Country Inn & Suites Rocky Mount, NC Receive Guest Satisfaction Honors!**

#### **FOR IMMEDIATE RELEASE**

**North Liberty, IA., March 3, 2011** – Kinseth Hospitality Companies (KHC) is proud to recognize two hotels recently receiving guest satisfaction honors this year. The Courtyard by Marriott in Ankeny, Iowa was ranked #1 out of 799 Courtyard by Marriott hotels across the country for Overall Guest Satisfaction in February. The hotel scored very high for quality, value, comfort and service overall. General Manager, Steve Peters was also awarded General Manager of the Year at the 2011 Kinseth Leadership Conference in January for exemplifying high standards of operation and providing the ownership of the property with outstanding profit margins throughout 2010.

The Country Inn & Suites By Carlson<sup>SM</sup> Rocky Mount was presented with a 2010 Country Inns & Suites President's Award. The President's Award is presented to the properties that achieved top scores in guest satisfaction as measured by guest feedback for cleanliness and consistency in meeting (and often exceeding) the brand's product quality standards. Steve Mogck, executive vice president and chief operating officer for Country Inns & Suites By Carlson, presented the award to Doneva Chavis, director of sales of the Country Inn & Suites Rocky Mount for the achievement. The award was presented during the annual Carlson Hotels Conference at Gaylord National in Washington DC on Monday, February 14, 2011.

Bruce Kinseth, Senior Vice President of Kinseth expressed, "Kinseth Hotel Corporation's ongoing commitment to guest service and satisfaction is clearly evident in the great effort made by our hotel managers and associates, and the presentation of our two most recent awards for our properties in Ankeny, Iowa and Rocky Mount, North Carolina. We continue to strive as an organization fulfilling the needs of our guests, and keeping our true hospitality focus on our guests."

**Kinseth Hospitality Companies (KHC), an Iowa based hotel development and management company, now owns and/or operates forty-eight hotels and ten chain-affiliated restaurants in ten states. For more information regarding KHC please visit [www.kinseth.com](http://www.kinseth.com) or call (319) 626-5600.**

#### **Photo Credits:**

Country Inns & Suites President's Award

Ben Kinseth (Kinseth Director of Operations), Doneva Chavis (Director of Sales for Country Inn & Suites Rocky Mount), and Steve Mogck (Executive Vice President & Chief Operating Officer for Country Inns & Suites By Carlson).