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FOR IMMEDIATE RELEASE

Boston Park Plaza Selects and Installs TTI Technologies Business Center Solutions

TTI Technologies Streamlines Customer Service for Hotel Guests

New York—January 04, 2012 —[TTI Technologies](#), the hospitality industry's leading provider of Driver's License/Passport Scanners, Business Centers, Concierge Services and other hotel solutions was selected by Boston Park Plaza to design and install their new business center.

In July of 2011 Boston Park Plaza distributed a RFP to replace their existing business center solution in an effort to consolidate the services provided by three vendors. Crucial to their decision was finding a company that could provide experience along with high quality products and services.

"We evaluated several solutions for outsourcing the Boston Park Plaza Hotels business center, flight information displays and boarding pass kiosks. We turned our attention to TTI Technologies solutions. Having had prior experience with their offering made it an easy choice," said Robert Rush II Hotel Manager for Boston Park Plaza.

"TTI Technologies has delivered a state-of-the-art business center in our newly renovated space just off of the lobby along with the ARINC Flight Information Display System. The two solutions offer our guests a lower cost solution as well as complimentary boarding pass and shuttle connection services at each workstation" Rush continued.

"We worked closely with the Boston Park Plaza hotel to understand their needs. We listened to the concerns they had from their previous center providers and customized a solution specifically for them" shared Tim Doxzon, Vice President –Sales at TTI Technologies. "The Boston Park Plaza made the decision to move their business center from the second floor to just off of the main lobby for added guest convenience. We worked with the management at the property to design a business center solution with that same guest service in mind; we added cash payment in addition to credit cards giving guests a choice in paying for business center services. TTI Technologies is one of the few companies that offers multiple payment methods for guest and hotelier. The business center includes scanner / fax and copier services as well as the traditional access to the Microsoft suite, all available on high quality all-in-one Vostro computers. Additionally we added the flight information displays so guests could easily check their flight status" Doxzon stated. Revenues at the Boston Park Plaza have increased significantly due to the new software, equipment and location in addition to eliminating the monthly fees to the hotel for the Boarding Pass and Flight Information in the previous solution.

TTI Technologies offers both free to guest and paid by guest Business Center services. Consulting with each individual property allows the TTI team the opportunity to evaluate the true needs of the property and make recommendations for the right solution to meet those requirements.

About Boston Park Plaza

Our [Boston Hotel](#) is located in the heart of Boston's Historic Back Bay and just blocks from the nation's most Historical Landmarks. Located just 3 miles from Logan International Airport and steps away from the nation's first public parks, the beautiful Boston Common & The Public Garden. From the day our Boston Hotel opened on March 10, 1927, the Boston Park Plaza Hotel & Towers has been the recognized as a member of Historic Hotels of America. Rich in history, The Boston Park Plaza Hotel & Towers has distinguished itself with classic elegance and personal Guest Service that continues to attract travelers from all over the world who visit Boston for Business, Leisure or Special Events.

About TTI Technologies International

TTI has been delivering innovative solutions since 1991 serving hotels, resorts, hostels, airports and retailers. TTI's technology includes ID Scanners, Self-Service Business Centers and Concierge Kiosks, Luggage Storage Solutions, ATMs, and more. With an international headquarters in New York City and satellite offices in Phoenix, San Francisco, Seattle, Boston, Ft. Lauderdale, and Mumbai, TTI is well equipped to anticipate and deliver exceptional service. For more information, visit [www.ttitel.com](#).

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