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Multilingual Guest Computing from Eleven a Hit at InterContinental Montreal

French-Canadian guests are delighted by the ability to use computers in their native language

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10/28/13 Portland, Ore. – This month, the InterContinental Montreal Hotel deployed Eleven's French-Canadian version of the multilingual guest computing solution known as ElevenGC. The 24/7 public-access computers allow guests to choose which language they'd like to experience while using the computer – either English or French-Canadian.

The multilingual experience starts at the login screens of the two iMac computers in InterContinental Montreal Hotel's business center, conveniently located next to the lobby. The guest's language selection not only applies to the login screens, but to the entire desktop experience, including the operating system and select applications that support multi-lingual functionality.

"At InterContinental we pride ourselves on exceptional customer service. Offering user-friendly guest computing options in both French Canadian and English is key to delivering a remarkable guest experience," commented a representative of InterContinental Montreal. "Eleven has all the guest computing functionality we need and the superior level of support that we want."

"Now more than ever it is imperative for hotels, especially those in gateway and multi-lingual cities, to cater to international guests. We are thrilled our French-Canadian version of ElevenGC is in use at the iconic InterContinental Montreal," remarked Dan Meub, Eleven's CEO.



Eleven is able to deliver this seamless, multilingual experience through the Eleven platform, which also powers guest Internet management software, called ElevenOS. In addition to multilingual features, ElevenGC is also completely secure, flexible, and user-friendly.

About Eleven

Eleven delivers compelling software that powers the online guest experience in hotels, with two key product lines: ElevenOS and ElevenGC, both of which run on Eleven's cloud-based platform. ElevenOS is hospitality's only cloud-based guest Internet platform that manages the online guest experience across multiple devices, multiple locations, and multiple network service providers. ElevenGC is a family of five-star guest computing solutions flexible enough to be deployed in business centers, lobbies, suites, club lounges, and more. All solutions provide powerful revenue management so hotels can remain competitive while adding incremental revenue to offset their guest technology investment. Eleven is rapidly becoming hospitality's guest technology standard and is relied on by thousands of hotels including nearly all of the major brands and leading boutiques. For more info visit elevenwireless.com.

About InterContinental Montreal Hotel

Perfectly placed for business or leisure, this luxury hotel is connected to Montreal Convention Centre and boasts stunning views overlooking Old Montreal and the port. Nearby you'll find many places to explore in the old city of Montreal, including Notre-Dame Basilica. Upon your return, enjoy signature cocktails at the Sara B bar, relax in our salt-water lap pool or sample the sumptuous menu at Osco! Restaurant. Retire to a spacious guest room knowing every comfort is taken care of. For more information, visit their website.