





2017 INSIGHTS REPORT *TRAVEL*





OVERVIEW



TRAVEL



Cleartrip's 2017 Travel Insights Report dives deep into dominant travel trends in the Gulf Cooperation Council markets. From booking behaviours to top travel destinations, the comprehensive report captures the travel path of the region's yearning travellers





TRAVEL RECAP

As booking habits of travellers continue to evolve, market dynamics keep changing. Get a deep understanding of travel trends in different markets



LEAD TIME

Most travellers in GCC prefer to book their tickets within a week ahead of their trips



MOBILE BOOKINGS

Mobile bookings in Saudi Arabia jumped up 116% in 2017



MARKET GROWTH

Online travel sector in Kuwait expanded at a year-on-year growth rate of 19% in 2017











Ticket pricing varied between different origin and destination cities in 2017. Jeddah-Dubai marked the biggest decrease with a 28% drop in travel fares, followed by Beirut-Dubai that saw a price decline of 21% during the year

Jeddah-Dubai **Beirut-Dubai**

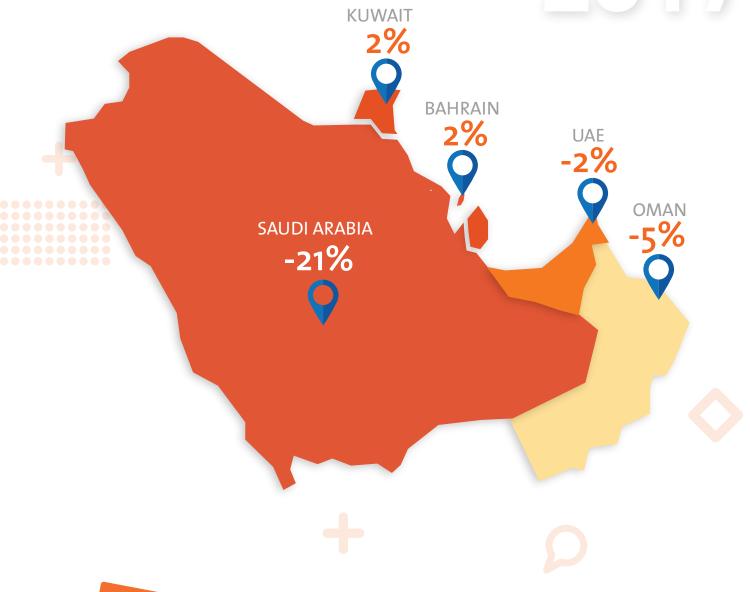






AVERAGE TICKET PRICE

2017





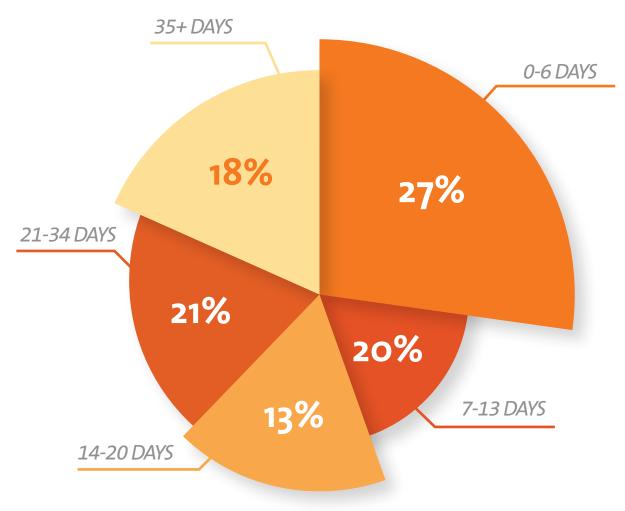
Different markets in the GCC region witnessed airfare fluctuations in 2017 with average prices dropping 21% in Saudi Arabia and 5% in Oman, as compared to 2016

*% change as compared to 2016



AVERAGE TRIP DURATION





How long are the trips booked on Cleartrip?

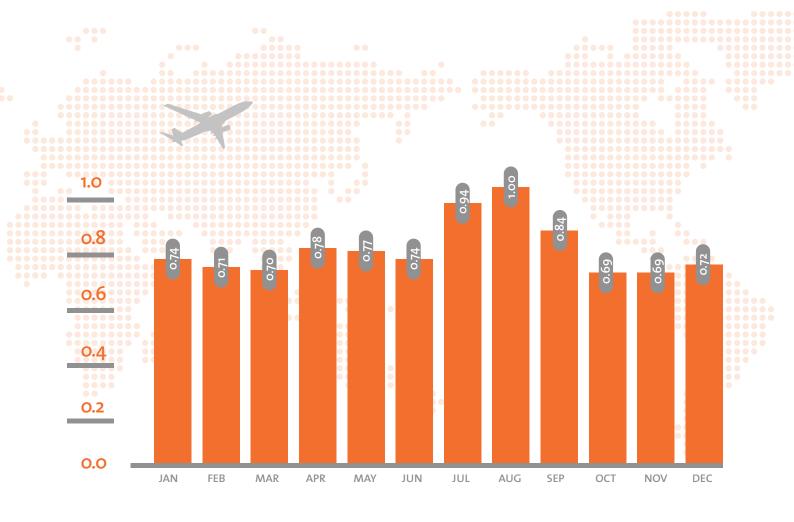
An average trip duration of up to 6 days represented 27% of all trips made in 2017, while 18% of trips booked on Cleartrip lasted for 35 days and more







TOP **TRAVEL MONTHS**



Which is the best time to travel?

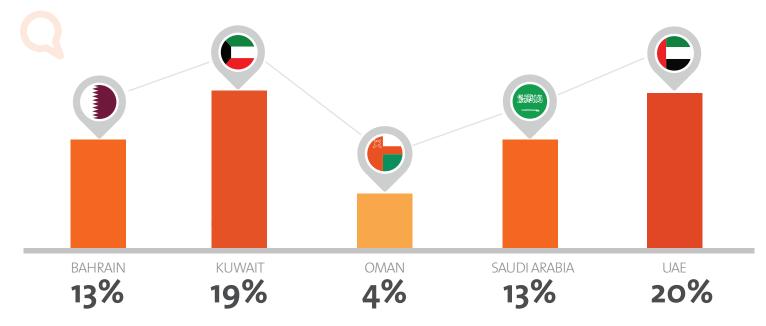
With summer holidays, travel peaked in August, followed by July in 2017, while October and November recorded the least number of trips

*Numbers represent travel relative to the highest point on the chart for the given time period.



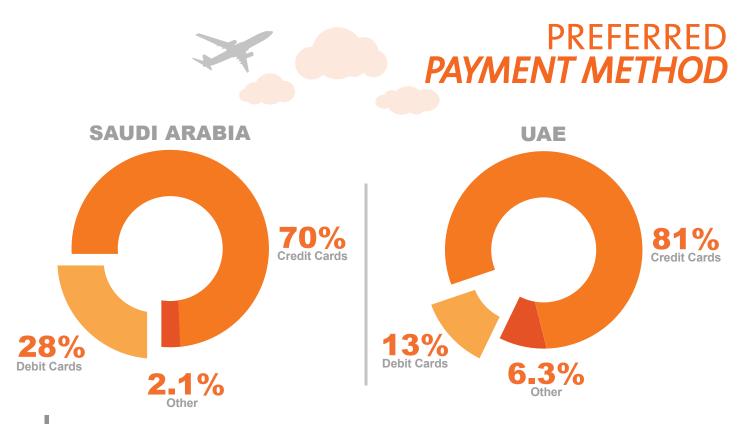


WHO LOVES A DEAL?



Do travellers in the region crave deals?

Cleartrip data shows 20% of travellers in the UAE prefer promotions and deals



Credit cards top payment methods of choice for the region's travellers. But new trends are emerging as debit cards become a popular option for online payments in Saudi Arabia



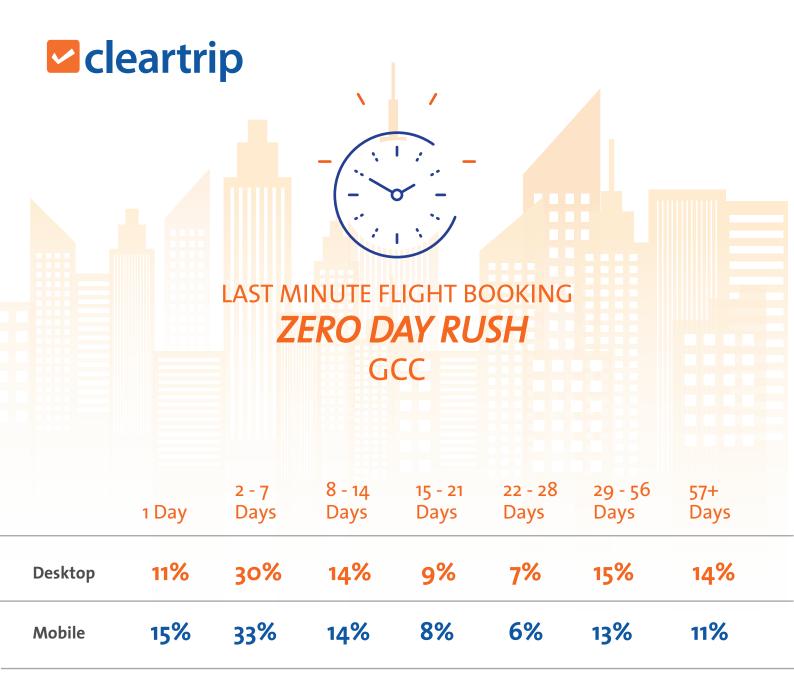


DEVICE AFFINITY



While it is true that desktop is still the most popular platform for travellers to make their bookings, mobile is increasingly becoming the device of choice for travellers in the region, where smartphone penetration is higher than the global average





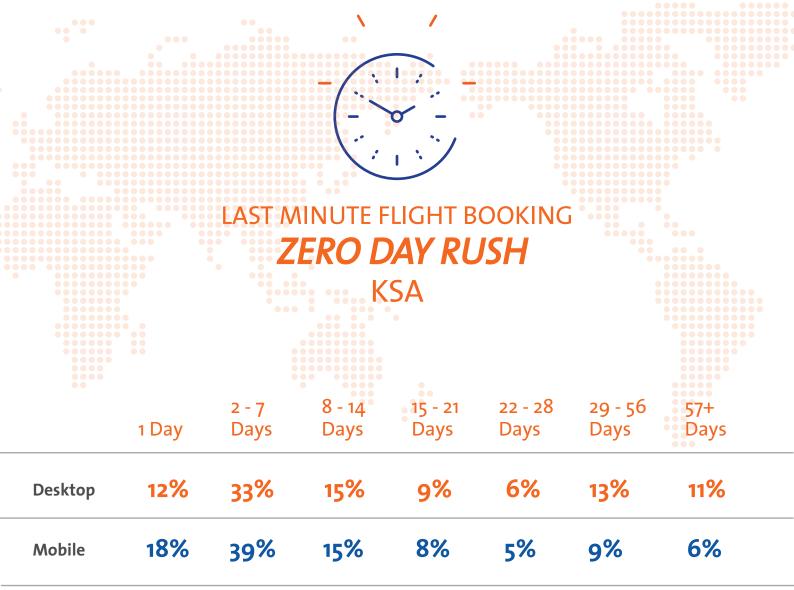
How far in advance do travellers in the GCC book their trips?

Data shows a majority of bookings occurred within a week prior to travel dates



**Customers that book less than 7 days in advance - 2 in 5





Are Saudis fond of last-minute booking?

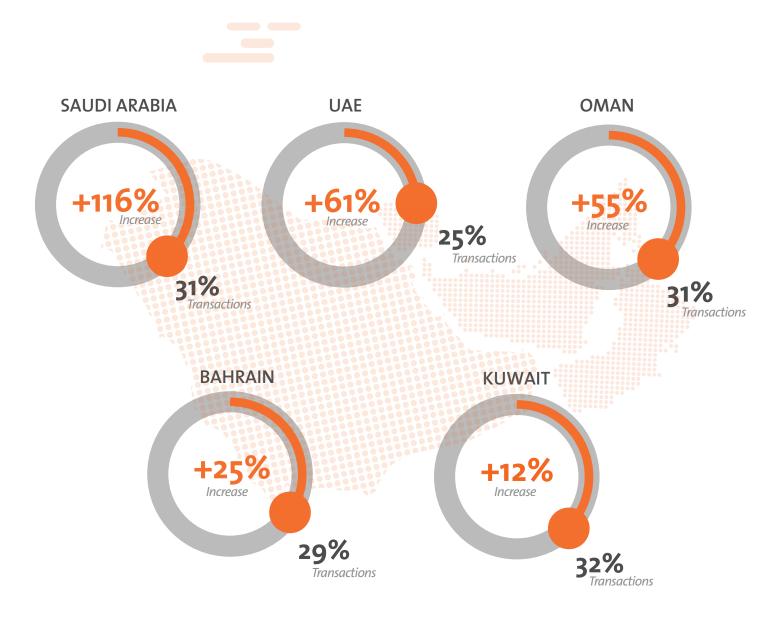
More than 57% of travel bookings via mobile devices in the Kingdom took place within seven days before departure



Customers that book less than 7 days in advance - 2 in 5



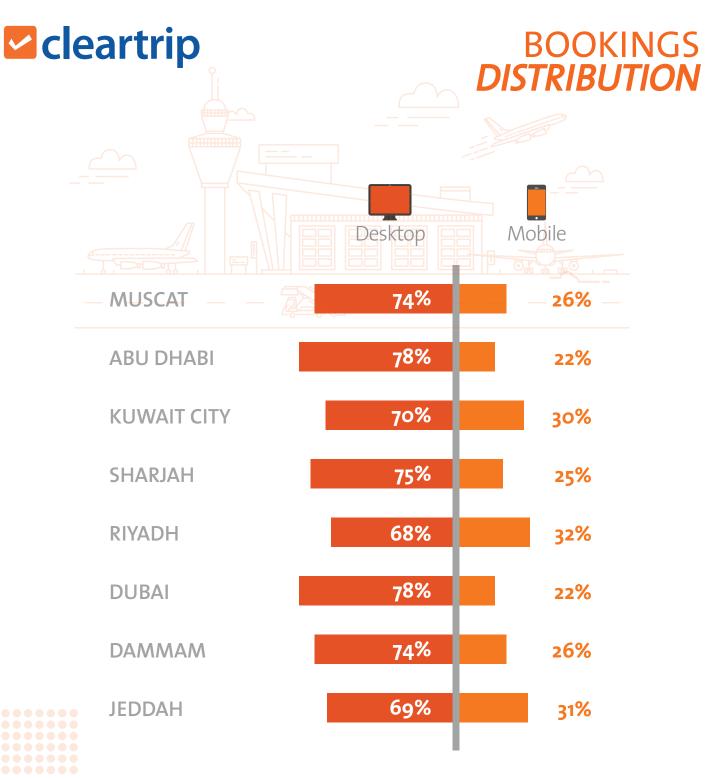
MOBILE **TRANSACTIONS**



Transactions made on mobile devices have been on the rise in the region with Saudi Arabia marking a 116% increase in 2017 whilst Kuwait grew by only 12%

*% change as compared to





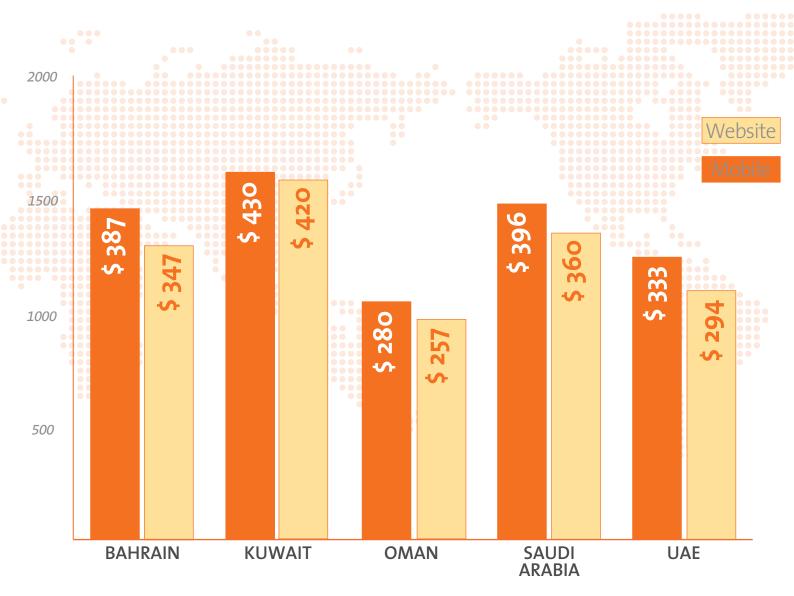


Bookings from mobile devices were the highest in Riyadh at 32% closely followed by Jeddah at 31%





AVERAGE FARE *PER BOOKING*



Kuwait recorded the highest average fare per booking in 2017 and Oman had lowest in the region









TOP DESTINATIONS

Home to a large population of travellers with a desire to explore new places, taste new flavours, and learn new cultures, the GCC witnessed marked differences in trending destinations in 2017





THE MOST TRENDING DESTINATIONS



498% Yerevan



Tbilisi 210%



Kathmandu 207%



Sialkot 180%



Khartoum 161%



Addis Ababa 158%



Multan 153%



Sarajevo 130%



Bucharest 107%

TOP 5 DESTINATIONS

INDIA Kochi Mumbai Kozhikode Trivandrum **New Delhi**

REST OF THE WORLD

Dubai Sharjah Manila **Abu Dhabi** Cairo



TOP FAMILY TRAVEL DESTINATIONS



Amman



Tbilisi



Beirut



London



Bangkok



Goa



Istanbul



Baku



Paris

*Based on itineraries that include a toddler or child







ECONOMICS

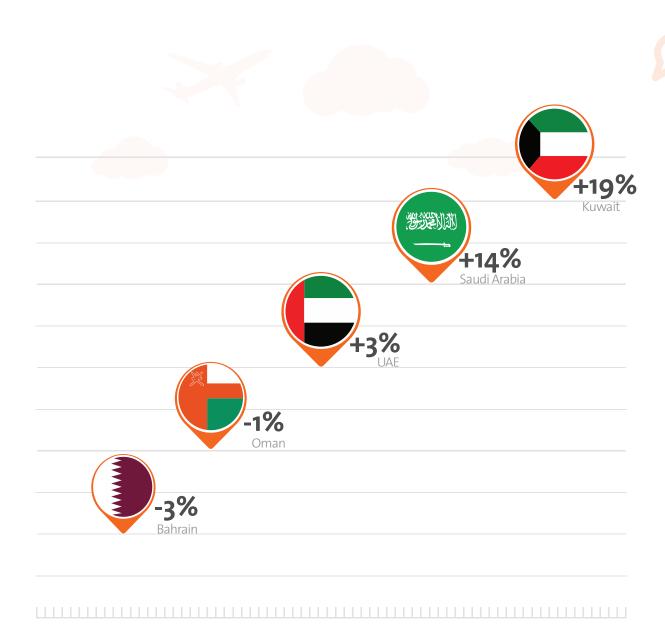
All signs are showing that Saudi Arabia will continue to see very strong growth for airlines in the next five years with solid capacity growth facilitated by local airlines and new entrants in the market







OVERALL **MARKET GROWTH**



How has the year 2017 been for the region's air travel industry?

Kuwait's travel market saw the biggest growth of 19% followed by Saudi Arabia which jumped up by 14%







THANK YOU!

LOOK FORWARD TO OUR H1 2018 INSIGHTS REPORT

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Special thanks to: Adnan Ashraf Matthew Sliedrecht Neeraj Goswami Sneha Abraham



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