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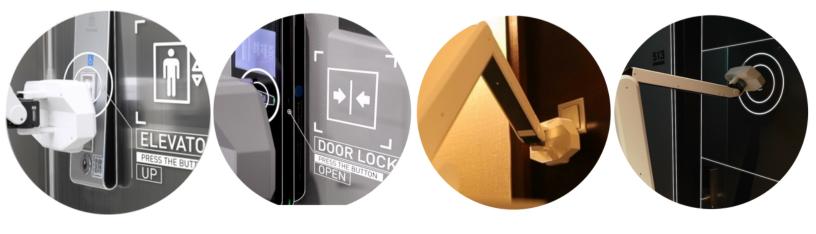
ROBOTIS

HOTEL DELIVERY ROBOTS

Lake Forest, CA – ROBOTIS will be attending HITEC Toronto 2023, the world's largest hospitality technology conference to be held at the Metro Toronto Convention Centre in Toronto, Canada from June 26 - 29, 2023. Bringing in thousands of hospitality professionals from over 60 countries, HITEC Toronto provides exhibitors with the opportunity to showcase their products and services to high level professionals and key decision makers in the industry, enhancing their brand awareness and global visibility.

ROBOTIS (Robot is...) is a global leader and supplier of robotics solutions technology and the exclusive manufacturer of the **DYNAMIXEL** line of smart actuators. As an innovative service robot solution provider, **ROBOTIS** has been developing the indoor and outdoor versions of their next-generation Autonomous Mobile Robot (AMR) platform **GAEMI** (Pronounced Gèh-me) and will be showcasing the latest models for attendees at HITEC Toronto 2023. Key features of the **GAEMI** platform include:

- Integrated Al-enabled **manipulator (robot arm)** supporting interaction with existing infrastructure (elevators, doors, keycards)
- Seamless multi-floor delivery operation to maximize serviceable areas
- Customizable storage, branding, and styling options available



Elevator Buttons

RFID Key Entry

Door Bells

Knocking

GAEMI enables hotels to provide the best intra-facility service and small goods delivery to guests with minimum cost and complexity. In South Korea and Japan, major hotel chains such as **Courtyard by Marriott**, **Mayfield Hotel & Resort**, **Kensington Hotels & Resorts**, **Novotel**, **and Ibis Styles** have already experienced an increase in service related revenue thanks to the GAEMI service robot's ability to provide reliable around-the-clock food and beverage delivery, hospitality, and room service.



Henn na Hotel



Courtyard by Marriott



Kent Hotel by Kensington



Kensington Hotels



Mayfield Hotel & Resort



Seoul City Hall

GAEMI provides increased productivity in a variety of hotel departments, including housekeeping, food and beverage, and security. GAEMI helps to enhance the guest experience by providing personalized 24/7 hospitality services, including curbside pickup and direct service to guest's rooms when guests order from food delivery platforms, such as DoorDash, ChowNow, Grubhub, Postmates, etc. GAEMI also supports hotel staff and alleviates labor shortages by autonomously carrying out routine service tasks. GAEMI increases employee and guest safety by providing contactless deliveries and conducting autonomous security patrols. These varied capabilities contribute to improving overall operational efficiency and reduced staffing requirements, all while providing a wonderful and consistent guest experience.

The **GAEMI** (See GAEMI in action) indoor hotel delivery robot has received significant amounts development and improvement through each iteration of the platform, with customer interaction and satisfaction as the main priority. At **HITEC** Toronto 2023, **ROBOTIS** will unveil the newest, third-generation model for the first time.







GAEMI 1.0

GAEMI 2.0

GAEMI 3.0

Aaron Park (Chief Business Development Officer) spoke about this upcoming event: "ROBOTIS is excited to unveil our latest third-generation GAEMI hotel service robot at HITEC this year, as well as for the impending expansion of our service robot programs beyond ROBOTIS' native Korea. We encourage any organizations interested in hearing more about GAEMI or participating in the upcoming rollout to reach out to us directly for more information."

ROBOTIS is also accepting customization requests regarding specialized **GAEMI** models to meet the specific needs of any organization's service needs. **ROBOTIS** also invites those of you who are attending **HITEC** Toronto to visit our team at **Booth #635** and contact us prior to the show to schedule a meeting. (<u>Schedule with Calendly</u>)



Residential



Security



Hospital



Logistics



Restaurant



Hotel

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