

**GAEMI****HOTEL DELIVERY ROBOTS**

**Lake Forest, CA – ROBOTIS** will be attending **HITEC Toronto 2023**, the world's largest hospitality technology conference to be held at the Metro Toronto Convention Centre in Toronto, Canada from June 26 – 29, 2023. Bringing in thousands of hospitality professionals from over 60 countries, **HITEC Toronto** provides exhibitors with the opportunity to showcase their products and services to high level professionals and key decision makers in the industry, enhancing their brand awareness and global visibility.

**ROBOTIS** (Robot is...) is a global leader and supplier of robotics solutions technology and the exclusive manufacturer of the **DYNAMIXEL** line of smart actuators. As an innovative service robot solution provider, **ROBOTIS** has been developing the indoor and outdoor versions of their next-generation Autonomous Mobile Robot (AMR) platform **GAEMI** (Pronounced Gèh-me) and will be showcasing the latest models for attendees at HITEC Toronto 2023. Key features of the **GAEMI** platform include:

- Integrated AI-enabled **manipulator (robot arm)** supporting interaction with existing infrastructure (elevators, doors, keycards)
- Seamless **multi-floor delivery** operation to maximize serviceable areas
- **Customizable** storage, branding, and styling options available

**Elevator Buttons****RFID Key Entry****Door Bells****Knocking**

**GAEMI** enables hotels to provide the best intra-facility service and small goods delivery to guests with minimum cost and complexity. In South Korea and Japan, major hotel chains such as **Courtyard by Marriott**, **Mayfield Hotel & Resort**, **Kensington Hotels & Resorts**, **Novotel**, and **Ibis Styles** have already experienced an increase in service related revenue thanks to the GAEMI service robot's ability to provide reliable around-the-clock food and beverage delivery, hospitality, and room service.



**Henn na Hotel**



**Courtyard by Marriott**



**Kent Hotel by Kensington**



**Kensington Hotels**



**Mayfield Hotel & Resort**



**Seoul City Hall**

**GAEMI** provides increased productivity in a variety of hotel departments, including housekeeping, food and beverage, and security. **GAEMI** helps to enhance the guest experience by providing personalized 24/7 hospitality services, **including curbside pickup and direct service to guest's rooms** when guests order from food delivery platforms, such as DoorDash, ChowNow, Grubhub, Postmates, etc. **GAEMI** also supports hotel staff and alleviates labor shortages by autonomously carrying out routine service tasks. **GAEMI** increases employee and guest safety by providing contactless deliveries and conducting autonomous security patrols. These varied capabilities contribute to improving overall operational efficiency and reduced staffing requirements, all while providing a wonderful and consistent guest experience.

The **GAEMI** ([See GAEMI in action](#)) indoor hotel delivery robot has received significant amounts development and improvement through each iteration of the platform, with customer interaction and satisfaction as the main priority. At **HITEC Toronto 2023**, **ROBOTIS** will unveil the newest, third-generation model for the first time.



GAEMI 1.0



GAEMI 2.0



GAEMI 3.0

**Aaron Park** (Chief Business Development Officer) spoke about this upcoming event: "**ROBOTIS** is excited to unveil our latest third-generation **GAEMI** hotel service robot at **HITEC** this year, as well as for the impending expansion of our service robot programs beyond **ROBOTIS**' native Korea. We encourage any organizations interested in hearing more about **GAEMI** or participating in the upcoming rollout to reach out to us directly for more information."

**ROBOTIS** is also accepting customization requests regarding specialized **GAEMI** models to meet the specific needs of any organization's service needs. **ROBOTIS** also invites those of you who are attending **HITEC Toronto** to visit our team at **Booth #635** and contact us prior to the show to schedule a meeting. ([Schedule with Calendly](#))



Residential



Security



Hospital



Logistics



Restaurant



Hotel

**Inquiries**

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**For More Information:**

