



# GAEMI

## HOTEL DELIVERY ROBOTS

### "ROBOTIS' GAEMI Hotel Service Delivery Robot Solidifies Its Presence in North America"

New generation model of the GAEMI indoor autonomous delivery robot unveiled for the first time in North America. Diversifying the GAEMI lineup to meet the specific needs of the global delivery service robot industry.

- **World's first appearance of the new next-generation model of the GAEMI indoor autonomous robot at 'HITEC 2023', the world's largest hospitality industry exhibition.**
- **Multiple GAEMI iterations available with different storage options to meet a wide range of needs in the hospitality and service sector.**



**Door**

**Swing Door**

**Tray**

ROBOTIS (CEO ByungSoo Kim), an autonomous delivery robotics company, has unveiled the newest generation of its GAEMI indoor autonomous robot platform.

The company unveiled this new generation service robot at “HITEC 2023”, the world's largest hospitality industry exhibition, held in Toronto, Canada, between June 26th-30th. In today’s rapidly developing service and delivery robot industry, ROBOTIS is reaffirming their position as Korea’s foremost autonomous delivery robot company by strengthening their flagship 'GAEMI' platform’s technology and versatility.



The new model of the indoor autonomous robot 'GAEMI', brings increased performance in elevator operation, keycard scanning, and door knocking using the integrated robot arm. The new generation's design brings a renewed focus on customer choice by offering a selection of storage options, allowing clients to choose the model best suited for their requirements. The available storage options for the new generation of GAEMI include - slide out storage drawers, swing door storage compartments, and an open tray compartment. Compared to the previous generation of GAEMI, which was only available with drawer-type storage, the new model provides significantly increased flexibility.

In particular, the swing-door model can individually open and close the four swing-door compartments, allowing multiple simultaneous secure deliveries. The compartments can additionally be subdivided using removable partitions to alter the compartment layout for various payload sizes. The tray model is optimized for foodservice or other single floor delivery deployments, with a higher payload capacity and the removal of the integrated robot arm to allow for a more streamlined service.

The external design has also changed dramatically. The previous model had an octagonal shape with an angled exterior finish. The new model features a rounded, curved

finish for increased guest safety. The styling has also been changed from the previous monotone black and white color scheme to a clean white with pastel blue accents for easier identification.

"With this new model of GAEMI, our first indoor autonomous robot, we will continue to firmly lead the service robot market," said ByungSoo Kim, CEO of ROBOTIS. "We will continue to expand our partnerships in the global market, such as Japan and North America, and increase domestic contact points with potential customers through various opportunities."

ROBOTIS has been accepting applications from hospitality industries who are interested in launching potential pilot programs, starting from November 2023. We encourage anybody interested in this to please contact us at:  
**[america@robotis.com](mailto:america@robotis.com)**



Indoor Service Robot

# GAEMI

## Multi-Purpose Manipulation

The integrated manipulator uses an attached 3D camera and probe to press buttons, scan access cards, and knock on doors.

Customizable Skins

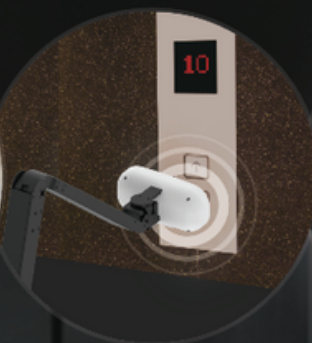
Companion App

Multi-Floor Service

Tagging



Pressing



Knocking



Scan Here

for more information

## 3 Types of Storage

